



Phoenix St. Peter Academy

Interim Head Teacher: Mr R. M. Roberts B.Ed (Hons) Oxon NPQH.

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To all families and carers,

What happens if I have a safeguarding concern and the school is closed?

Whilst the school is closed this summer, we still have a duty to safeguard our children and families.

If there is an emergency:

Please contact **Customer First: 0808 800 4005** if you're worried that a child or young person is at risk of harm, abuse, or neglect.

If it is a situation of **immediate danger** then please phone the **Police on 999**.

If it is a worry or concern which you feel that school may need to support you with please email us:

safeguarding@phoenixstpeteracademy.org

One of our team will aim to get in touch with you as soon as possible from a school mobile account. Do not worry we are able to remotely and securely access our school database from home.

The member of staff phoning you will be myself, Samantha Barnard or Dan Halls who is the Cluster Safeguarding Lead.

If necessary we may have to contact other professionals and outside agencies i.e. Social Services as we have legal and professional obligations to share information for the safety and well-being of children and families.

Yours sincerely,

Mr. Matthew Jordan
Headteacher